

A comprehensive guide to selecting a remediation contractor for your home



SITE ASSESSMENT

Understanding the problem is the first step to solving it

Information Gathering

- You and your family's background and habits
- A history of your property
- All of vour concerns



Building Inspection

- Understand your property's current condition
- Determine all problem source
- Health and safety determinations are made to address inaccessible spaces, contamination, structural damage and moisture through the least intrusive means



- Conclusions from the building inspection identifying all known and suspected sources of moisture
- Other specialized experts needed to perform additional



Developing Work Plans

- Recommendation of specific services
- Service procedures and protocols
- Scheduling of services
- Develop estimate

RESULT

Once the site assessment is complete, there are two possible outcomes:

There is no evidence of moisture and/or mold growth

There is evidence of moisture and/or mold growth

SITE PREPARATION

Understanding the importance of building protection, a safe work environment, treatment of contents/ materials and cross-contamination controls

PROTECTING THE BUILDING



Creating a clear and safe pathway to and from the work area

CREATING A SAFE ENVIRONMENT



- Personal Protection Equipment to protect workers
- Management of any hazardous or regulated materials
- Safety for owners/occupants

CONTENTS MANIPULATION



- Removal of non-permanent contents for safe keeping, cleaning and/or sanitizing
- Covering of permanent contents such as cabinets, shelving and appliances

CONTROLLING THE ENVIRONMENT



- Containment (negative air pressure differential) for cross-contamination management
- HEPA-filtered Air Scrubbing to capture airborne contaminants (mold, dust, bacteria)
- Contact HEPA Vacuum for removal of loose and settled contaminants prior to cleaning



1 CONTAMINATED MATERIALS REMOVAL

- Contained and sealed to prevent cross-contamination
- Minimal necessary demolition to help prevent costly reconstruction

? VISUAL RESTORATION

 REACTEXTRACT™ STAGE 1: Microbial stain mitigation to restore structural material aesthetics

NEUTRALIZATION & CONTAMINATE SUSPENSION

 REACTEXTRACT™ STAGE 2: Neutralization reaction resulting in the "physical action" to drive contaminates to the surface of the resultant foam

4 WET EXTRACTION

 REACTEXTRACT™ STAGE 3: Controlled wet-stage vacuum and capture of the suspended contaminates

5 DISPOSAL

Removal of contaminants and materials to approved off-site location

REMEDIATION PROCESS

Understanding remediation as a process of controlled dilution



Preventing the recurrence of moisture issues is sometimes solved with repairs and at other times, the proper installation of active and/or passive moisture controls. Specialized experts may be required to perform these services.

Your remediation professional should provide evidence of proper insurances which should include:

- General liabilities
- Contractors pollution liability
- Contractors errors and omissions and/or professional liability
- Workers compensation

Additionally, your remediation professional should provide evidence of their certification by a nationally recognized, ANSI approved certifying agency.

In some states, licensing is a requirement.

